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cation No. 10/002,744 mation Disclosure Statement orney Docket No. <u>01701/LH</u>

Customer No. 0193

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Toshio UENO

Serial No. 10/002,744

Filed November 2, 2001

For TECHNICAL SUPPORT SYSTEM

Art Unit 2153

Examiner Glenton B. Burgess

INFORMATION DISCLOSURE STATEMENT

MS AMENDMENT Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Express Mail Mailing Label No.: EV 478458934 US

Date of Deposit: May 9, 2005

I hereby certify that this paper is being deposited with the United States Postal Service with sufficient postage "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to the Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450

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Nalini P. Sahadeo

In the event that this Paper is late filed, and the necessary petition for extension of time is not filed concurrently herewith, please consider this as a Petition for the requisite extension of time, and to the extent not tendered by any form PTO-2038 which may be attached

SIR:

Submitted herewith is a form PTO/SB/08A listing the particulars of five U.S. publications which were cited by the Examiner in related application Serial No. 09/813,209.

A form 2038 is enclosed to cover the USPTO fee of \$180.00 as set forth under 37 CFR 1.17(p) for filing an IDS at this stage of prosecution (after issuance of a first Office Action).

Authorization is given to charge any additional fees which may be required, or to credit any overpayment, to Account No. 06-1378.

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It is respectfully requested that the Examiner return an initialed copy of the attached form PTO/SB/08A to confirm that the publications listed thereon have all been considered and made of record.

Respectfully submitted,

Douglas Holtz

Reg. No. 33,902

Dated: May 9, 2005

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		ON DISCLOSURE BY APPLICANT	First Named Inventor Group Art Unit		Toshio UENO		
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Examiner Signature					Date Considered								

* EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

DATE MAILED: May 9, 2005

¹ Unique citation designation number. ² See kinds of U.S. Patent Documents. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. ⁶ Place a check here if English translation is attached.